

# HEALTH FUND HAPPENINGS

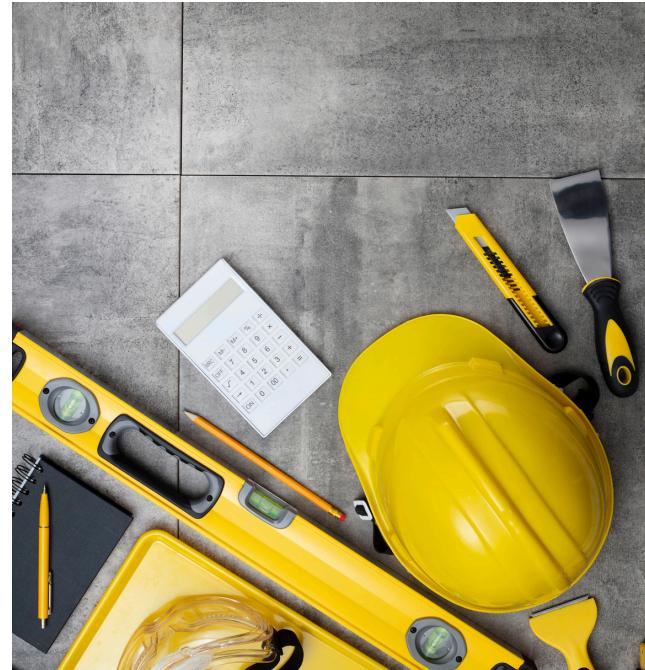


## North Central States Regional Council of Carpenters' Health Fund

### Welcome to Health Fund Happenings!!

Welcome to your quarterly Health Fund Happenings Newsletter. Each issue will contain important information related to benefits offered to you and your dependents, programs available, and additional announcements provided by the Health Fund.

For complete Plan information, please reference your Summary Plan Description/Plan Document, Health Fund Notices, scan the QR Code below, or visit the Health Fund website at: [www.ncscbf.com](http://www.ncscbf.com).



### What's Happening?

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## PREVENTIVE DENTAL CARE BENEFITS

According to the American Dental Association, identifying and treating oral conditions, such as cavities and gum disease, early on is more effective and less costly than delaying treatment. Plus, if you have diabetes, you're at an even higher risk for both early-stage and advanced gum disease.

What can you do to prioritize your oral health?

- See your dentist regularly, the Health Fund's dental benefits cover 100% of allowed Diagnostic and Preventive services including 2 exams and 2 cleanings per calendar year
- Brush your teeth twice a day with fluoride toothpaste
- Floss daily

## DID YOU CHECK YOUR DOLLAR BANK STATEMENT?

The Health Fund previously communicated a transition from the quarterly hour-based eligibility system to a monthly dollar bank eligibility system beginning in November 2025. As part of this eligibility transition, your quarterly eligibility, based on hours in the work quarter June 2025 - August 2025 and/or annual hours from September 2024 - August 2025, was converted to dollars in your Dollar Bank. For each month of eligibility under the quarterly system, the Plan converted that to dollars, \$1,650 for each month of eligibility, which is the monthly premium amount. Your months of coverage are reflected in your Eligibility Dollar Bank Balance shown on your statement.

If you missed the previous communication document, it can be viewed on the Plan's website [www.ncscbf.com](http://www.ncscbf.com).

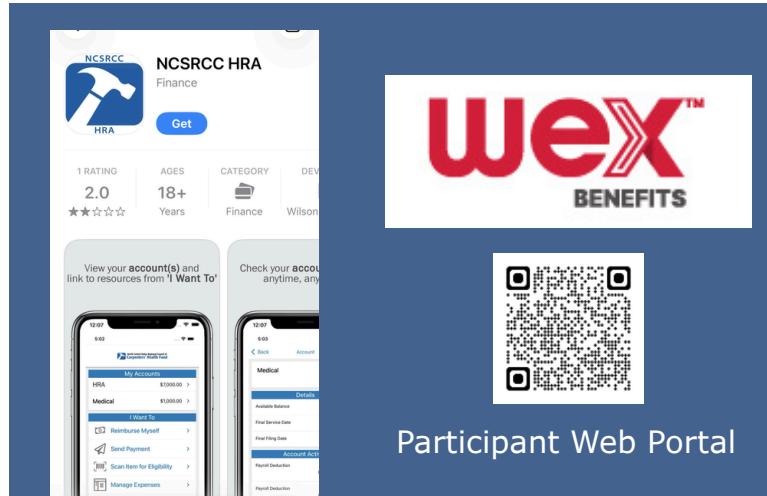


## HEARING AID BENEFITS & AMPLIFON

Hearing aid benefits are available to Eligible Active Employees and their enrolled Dependents. The Health Fund will cover a maximum of one aid per ear every three Calendar Years up to \$2,000 per aid.

Amplifon is an optional hearing program available to Eligible Active Employees and their enrolled Dependents which offers aids from top brands with an average savings of 66% off retail pricing. Pricing ranges from \$995 to \$2,195 per ear and Amplifon offers virtual services, a 60-day risk-free trial, and complimentary aftercare including 2 years of battery support & a 3-year warranty. To learn more: Call 888-901-0132 (TTY: 711) Monday – Friday 7am – 8pm CT or visit [amplifonusa.com/deltadentalwi](http://amplifonusa.com/deltadentalwi).

**amplifon** Hearing  
Health Care



Participant Web Portal

### Saving and Submitting Your Statements for HRA Claims on the NCSRCC HRA Mobile Application

Remember! Some HRA debit card claims must be substantiated after the transaction. Be sure to save your Explanation of Benefits (EOB) or itemized statements for these services when an EOB is not issued, such as prescription drugs or vision hardware, whenever you use your HRA debit card.

It is very important to provide any outstanding documentation required for your HRA debit card claims before the end of the year to avoid a tax liability. The debit card provider, WEX, offers a mobile app (NCSRCC HRA) to help you manage your HRA benefits. The app allows you to file a claim and take or upload a picture of your supporting documents for a new or existing claim.

**Please submit your claims documentation only via the mobile app or web portal. Debit card claims should not be submitted via email.**



## NETWORK UPDATE

### Sauk Prairie Healthcare In-Network 1/1/2026

Sauk Prairie Healthcare and Anthem BCBS restored in-network access at Sauk Prairie's hospital, clinics, and providers effective January 1, 2026. You and your enrolled Dependents may make appointments for dates after January 1, 2026.

### HEALTH FUND RESOURCES AND CONTACT INFORMATION

|  |                                  |  |
|--|----------------------------------|--|
| <b>Health Fund Eligibility, Self-Payments and COBRA</b>  | Fund Office<br>(Wilson-McShane)  | 715-835-3174<br>800-424-3405 (toll-free) |
| <b>Death &amp; Accidental Dismemberment Claims, Health Reimbursement Arrangement (HRA), Short Term Disability Claims</b> | Fund Office<br>(Wilson-McShane)  | 715-835-3174<br>800-424-3405 (toll-free) |
| <b>Medical Claims &amp; Billing, Inpatient Pre-Certification, Provider Network Status, Hearing Claims</b>                | Independence Administrators (IA) | 833-242-3330 (toll-free)                 |
| <b>Pharmacy Claims &amp; Network</b>   | Express Scripts                  | 800-939-3753 (toll-free)                 |
| <b>Medicare Retiree Claims &amp; Network</b>   | RetireeFirst                     | 715-280-8147<br>855-267-6100 (toll-free) |
| <b>Vision Claims</b>   | BlueView/EyeMed                  | 866-723-0515 (toll-free)                 |
| <b>Dental Claims</b>   | Delta Dental of WI               | 800-236-3712 (toll-free)                 |
| <b>Dental Claims</b>   | CarePlus Dental                  | 414-771-1711                             |
| <b>Patient Advocacy &amp; Large Case Management</b>  | TEAM                             | 800-634-7710 (toll-free)                 |
| <b>Physical Therapy Program</b>  | Sword                            | 888-492-1860 (toll-free)                 |

